

A Rapid Return to Quality & Compliance with Dot Compliance

Nanox is at the forefront of revolutionizing medical imaging and is dedicated to making advanced diagnostics more accessible. Having previously utilized Dot Compliance's electronic quality management system (eQMS), Nanox experienced a period of churn. However, with the arrival of Dorit Nahari, Director of QA, a strategic decision was made to reimplement the Dot Compliance system. This case study details the successful journey of Nanox's rapid 6-week implementation, including data migration and a critical ISO 13485 audit just three days post-go-live.

Challenge

Rebuilding Trust: Returning as a former customer presented the initial hurdle of reestablishing trust. Nanox needed to be convinced of Dot Compliance's renewed value and reliability.

Rapid Implementation Timeline: The request for a 6-week implementation, encompassing data migration, posed a significant challenge. The impending ISO 13485 audit amplified the pressure.

Data Migration Complexity: Migrating 700 critical documents required meticulous attention to detail, ensuring accuracy and integrity.

Initial Resistance to Change: As with any change, there was some initial resistance to the reimplementation, which created a change management challenge.

Audit Readiness: Achieving audit readiness within three days of go-live demanded exceptional efficiency and thorough preparation.

Solution

Phased Implementation: The project was executed in a focused Phase 1, covering Document Management, Training Management, and Data Migration, allowing for targeted execution.

Intensive Collaboration: Onsite meetings and extended workshops facilitated close collaboration. QA Specialist, Tiki Elisha's active participation and rapid learning were instrumental in mastering the Dot Compliance system.

Dedicated Audit Preparation: A collaborative review of the audit agenda, creation of a dedicated audit binder, a preparation meeting with Dot Compliance's director of quality assurance and compliance, and on-call support during the audit ensured thorough preparedness.

Data Migration Execution: A carefully planned and executed process ensured the smooth transfer of all 700 documents.

Change Management: Through demonstrations, showcasing the platform's efficiency, and strong team support, the head of the company overcame resistance.



Employees +160

Industry Medical Device

About

Nanox (NASDAQ: NNOX) is focused on driving the world's transition to preventive health care by bringing a full solution of affordable medical imaging technologies based on advanced AI and a proprietary digital source.

Nanox's vision encompasses expanding the reach of Nanox technology both within and beyond hospital settings, providing a seamless end-to-end solution from scan to diagnosis, leveraging AI for more accurate diagnostics and maintaining a clinically-driven approach.



Benefits

Successful ISO 13485 Audit: Nanox successfully passed the ISO 13485 audit just three days after go-live, a testament to the effectiveness of the Dot Compliance implementation.

Increased Efficiency and Compliance: Streamlined document and training management processes significantly improved efficiency and compliance, saving critical time for Nanox. The transition to a paperless system further enhanced operational agility.

Improved User Adoption: The demand for users surged within Nanox, reflecting high user satisfaction and adoption. Elisha's mastery of the system demonstrated the platform's user-friendliness.

Superior Support and Speed: Support tickets were always resolved quickly and efficiently. Nanox consistently praised Dot Compliance's superior support and rapid implementation, contrasting favorably with competitors.

Change Management Success: The team successfully navigated internal resistance, leading to widespread adoption and appreciation for the Dot Compliance system.

"Dot Compliance transformed the way we manage quality. The transition to a paperless system streamlined our processes, improved efficiency, and made compliance easier to maintain. The support we received was unmatched, and the system's ease of use drove quick adoption across our team."

Tiki Elisha, QA Specialist
Nanox

“

“

"Bringing Dot back was the best decision we made. Despite the tight timeline and the critical audit, the Dot team's dedication and support were exceptional. They not only helped us pass the ISO 13485 audit but also transformed our quality management processes. The speed and support we received were unmatched, and even with internal resistance, they helped us prove the value of the platform. Now, everyone wants to use Dot!"

Dorit Nahari, Director of QA
Nanox

A Strategic Collaboration That Delivered

The successful reimplementa-tion of Dot Compliance at Nanox showcases the power of a dedicated partnership and efficient execution. Ultimately, the Dot Compliance team delivered results that enabled Nanox to achieve audit success and enhance its quality management processes.

The successful change management and high user adoption further underscore the value of Dot Compliance's solution.

This case study demonstrates how Dot Compliance can help companies achieve and maintain quality and compliance across the organization quickly and efficiently.

