

How Green Fields Achieved an Audit-Ready Quality System with Dot Compliance

Challenge

Green Fields is one of the largest medical cannabis cultivation facilities in its region, supplying both domestic and European markets. As the company grew from roughly 80 to more than 200 employees, its paper-based quality processes could no longer support GMP expectations or the increasing volume of documentation, training, and regulatory oversight.

Before implementing Dot Compliance, the team managed SOPs, training records, validation files, controlled copies, and forms manually. As workloads increased, documentation became difficult to track, training compliance was inconsistent, and data accuracy suffered.

Sophie Klimiashvili, QA Specialist at Green Fields, described the breaking point:

- The team struggled to maintain real-time documentation required for EU GMP.
- Mandatory first-day training forms were often missed or printed late.
- HR could not keep up with onboarding paperwork as the workforce expanded.
- Deviation and CAPA documentation multiplied, and tracking controlled copies became unmanageable.
- Pre-inspection feedback made clear the company could not achieve EU GMP certification without a digital quality system.

Green Fields needed a validated, easy-to-use eQMS that could support EU GMP readiness, streamline documentation, and scale with rapid growth.

Solution

Green Fields selected Dot Compliance as its first electronic Quality Management System (eQMS), replacing all paper-based workflows with a centralized digital platform. Ease of use was a defining factor, ensuring that employees across all departments could adopt the system quickly, even without technical experience. The availability of a full validation package supported EU GMP expectations, while the configurability of the platform allowed the team to tailor the system to cannabis-specific processes. Mobile access also played a key role, enabling employees without dedicated computers to read and sign documents on their phones. Responsive customer support helped resolve onboarding questions quickly and gave the team confidence throughout the rollout.



Employees 200+

Industry Medical Cannabis

Location Global

About

Green Fields is a major medical cannabis cultivation facility serving both domestic and European markets. The company produces high-quality medical cannabis products supported by strict regulatory standards and ongoing international expansion. Visit <https://mgf.org.il/> to learn more about Green Fields.



Green Fields deployed the full suite of Dot Compliance modules, including Document Management, Training, Change Control, Deviations, Corrective and Preventive Action (CAPA), Quality Events, Audit Management and Supplier Management. The Quality Events module became especially valuable, allowing operational issues to be logged immediately on the production floor with the help of newly introduced tablets. Dot Compliance supported Green Fields through all stages of preparation for EU GMP certification, helping the team create audit-ready binders, retrieve documents instantly during inspections, and demonstrate a reliable and consistent digital trail for regulators. The company is now evaluating Dottie AI as a next step to strengthen quality oversight and support future expansion.

Benefits

With Dot Compliance, Green Fields fundamentally changed how it manages quality. EU GMP inspections became faster and more organized, with auditors able to access SOPs, training records, and controlled documents in seconds. Manual tasks such as printing, stamping, and filing disappeared, saving significant time across the QA and HR teams. Training compliance is now automated and consistently completed on time, and all core quality processes, including deviations, CAPA, change controls, and audits are connected within one system, creating clarity and continuity.

The switch to digital workflows also strengthened the company's quality culture. Employees no longer resist new processes, and the team approaches audits with confidence knowing that documentation is complete, accessible, and always up to date. Green Fields has already expanded Dot Compliance to its German operations and plans to extend the platform to future global sites. Both customers and regulators have noted the organization, speed, and transparency enabled by the system.

By leveraging this automation to meet the world's strictest German health standards, Green Fields recently secured the prestigious EU-GMP certification from Germany (BfArM).



“Dot Compliance is the platform that simplifies your life. Everything is easier, more reliable, and ready to present during audits. Auditors expect a full day with us, and we finish in two hours because everything is there, organized, and accessible.”

Sophie Klimiashvili,
QA Specialist, Green Fields

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