

Streamlining Multi-Site Operations: Milouda's Success with Dot Compliance

The Challenge

Milouda Laboratories (Milouda) faced a significant challenge managing documents, training, and changes across multiple sites. With manual processes in place, tracking hundreds of protocols and procedures, training staff, and signing documents across different laboratories became increasingly complex and time-consuming. Having operations spread across various locations further complicated the need for a unified and accessible solution to maintain consistency and streamline processes.

The Solution

Milouda partnered with Dot Compliance to implement an integrated electronic quality management system (eQMS) across its laboratories. Using Dot Compliance's document management, change control, and training modules, the company centralized its compliance processes, allowing seamless document tracking, training management, and version control. The implementation covered three main sites, improving the consistency and accessibility of quality management processes across geographically dispersed locations.

MILOUDA LABORATORIES



Employees

8000+

Industry

Pharmaceutical

Location

27 countries, 100+ laboratories

About

Milouda Laboratories, from the Mérieux NutriSciences Group, provides quality control services in the fields of food, medical devices, cosmetics, and environmental quality to a variety of organizations, factories, and companies in the food and industrial sectors.

“Dot Compliance has significantly saved us time and costs. It streamlines tracking and has improved the quality standards across our laboratories.”

Yael Gelbart, QA Manager



The Benefits

Increased Efficiency: Dot Compliance eliminated the need for additional headcount, by automating document management, training, and change control. This resulted in significant time and cost savings.

Improved Training Tracking: With a streamlined system for managing hundreds of protocols, Milouda was able to ensure all procedures were up-to-date, and all employees were trained and compliant.

Enhanced Process Management: The unified platform provided a centralized location for all compliance activities, making audits and supplier management easier and more efficient.

Simplified Supplier Collaboration: The system facilitated better communication and documentation with suppliers, who found the process of submitting required information more straightforward and organized.

Supportive Customer Success Team: The professionalism and assistance from Dot Compliance's customer success team were instrumental in ensuring smooth implementation and adoption.

By leveraging Dot Compliance's solutions, Milouda achieved a more efficient, transparent, and effective quality management system, positioning them for continued success in their global operations.

Dot Compliance offers the industry's first ready to use Quality Management Solution powered by the Salesforce.com platform. The Dot Compliance solution suite includes an extensive set of off-the-shelf ready eQMS and compliance pre-configured processes, that enable customers to deploy quickly and cost effectively. Trusted by hundreds of companies worldwide, Dot Compliance is driving Quality 4.0 innovation.

For more information, visit us at www.dotcompliance.com