

EyeQue Corp. Trusts Dot Compliance to Help Bring Eye Testing to Millions of People

The Challenge

EyeQue was using a file-based system to manage documents and training assessments. They needed a quality management system that would grow with them and that was cost effective. Their initial goals were to automate document management and to build out a robust training process so they could manage employee training and exams. Going from file-based to an automated quality system, it was imperative to have superior customer support with the right price tag. Compliance adherence was key compliant with FDA regulations and ISO standards, so additionally, they were able to build a standards library reducing the time it took to search for files.

The Solution

EyeQue successfully deployed Dot Compliance ready to use eQMS to digitize document management and training with integration between existing platforms, including Arena and ZenDesk. They are currently working on a new phase of their implementation to expand the use of Dot Compliance into design control and program management. Since Xpress is based on the Salesforce platform, it will be easy to turn on additional functionality.

The Benefits

Before Dot Compliance Xpress, training was given using Google forms. Now it's administered through the quality system and they have significantly streamlined training procedures and exams. As a medical device company, EyeQue needs to remain compliant with FDA regulations and ISO standards, so additionally, they were able to build a standards library reducing the time it took to search for files.

EyeQue®

Employees

50

Industry

Medical Device

Location

Newark, Ca.

About

EyeQue is on a global mission to elevate eye care. Based on revolutionary patented technology, EyeQue is bringing self-administered eye tests to billions of people around the world.



“During this project, Dot Compliance has exhibited great customer support. They have been very transparent about what they had and what they were looking to invest in with future product releases, always finding creative solutions to meet our needs.”